

## **SCHEDULE I: SERVICE DEFINITION FOR OFF-NET CIRCUITS**

### **1. Off-Net Circuit Service Description**

An Off-Net Circuit provide a point-to-point connection between two Customer Sites, without connecting to the Vysiion network provided using third party Ethernet-over-Fibre (EoF) or Ethernet-over-Copper (EoC) circuits. Unless agreed otherwise in the Contract, Vysiion will not monitor Off-Net Circuits nor provide Customer Premises Equipment.

### **2. Off-Net Circuit Service Demarcation Point (SDP)**

The Off-Net Circuit SDP is the point up to which Vysiion's Off-Net Circuit service obligations apply and the Off-Net Circuit Service Level Agreement applies. At the Customer Site, the SDP for the Off-Net Circuit is the network terminating equipment from the relevant third-party supplier.

### **3. Target Service Commencement Date**

Off-Net Circuit EoF	60 Working Days*
Off-Net Circuit EoC	45 Working Days*

*\* From order acceptance. These lead times are for the UK only.*

### **4. Off-Net Circuit Service Level Agreement**

Vysiion offers the Customer the same service levels as Vysiion receives from the relevant third-party supplier. These can be confirmed prior to Order placement and incorporated into the Contract prior to order placement if required by the Customer.